

Member banking is better banking\*

# Skillshare

For TruMark Financial Cash Back Signature Visa® cardholders

# Take the next step on your creative journey with Skillshare

Discover new skills, deepen existing passions, and get lost in creativity. Enroll your TruMark Financial Cash Back Signature Visa credit card for unlimited access to classes with three months free and 20% off a Skillshare annual membership.\*

- Here's how you can benefit once you enroll your qualifying Visa card:
- Be part of an online learning community where millions come together to take the next step in their creative journey
- Choose from thousands of inspiring classes for creative and curious people
- Explore topics including illustration, design, photography, video, freelancing, and more

\*Offer open to new Skillshare members only. Unless cancelled before end of trial, free trial automatically converts to auto-renewing annual subscription. Terms apply, visit <a href="https://www.skillshare.com/visa/terms/infinite">https://www.skillshare.com/visa/terms/infinite</a> to learn more.

#### **Terms & Conditions**

Visa Signature cardholders ("Eligible Cardholders") can redeem the offer at https://skl.sh/visa/ from 9/20/21 through 9/19/23. Eligible Cardholders that enroll their Visa Signature card ("Card") and are new to Skillshare (e.g., have not previously had a paid membership or trial membership) receive the following "Offer": a three (3) month free trial of a Skillshare Membership, which, unless terminated by Eligible Cardholder prior to conclusion of the free trial, will auto convert to a paid membership at a discount of 20% off of the then-current annual Skillshare Membership ("Special Membership Fee"). Limit one (1) Skillshare Membership per person/email address and Card. If membership is not cancelled prior to the annual renewal date, your Card on file will be charged the Special Membership Fee and will continue to be charged every year until you cancel. If payment method is changed to a non-Visa card, Special Membership Fee will no longer apply at next billing date. Eligible Cardholder can cancel at any time at https://www.skillshare.com/settings/payments, but all amounts paid are non-refundable, unless you contact Skillshare within seven (7) days following the billing date; there are no credits for partially used periods. Once enrolled in the Offer, Eligible Cardholder's use of the Skillshare service is subject to the Skillshare Terms of Service (available at https://www.skillshare.com/terms), including the cancellation policy. Offer has no cash value and cannot be transferred or assigned. Offer cannot be combined with any other offer, unless otherwise specified. Skillshare reserves the right to modify or cancel offer for any reason at any time. Offer void where prohibited and subject to all applicable federal, state and local laws. Personal information you provide in connection with this Offer will be used in accordance with Skillshare's Privacy Policy, available at <a href="https://www.skillshare.com/privacy">https://www.skillshare.com/privacy</a>

# Frequently asked questions

## What do I receive with a Skillshare Membership?

A Skillshare membership provides you with unlimited access to thousands of classes where you can explore new skills and deepen existing passions. Skillshare classes are taught by icons, experts, and industry rock stars ready to share their experience, wisdom, and trusted tools with you. You'll also get access to a creative community that can help empower you to achieve real growth with tips and helpful project feedback.

#### What benefits do I receive as a Visa Signature cardholder?

Eligible Visa Signature cardholders can receive a free 3-month trial of Skillshare and 20% off an annual Skillshare membership.

#### When does this offer expire?

The offer will be valid for redemption through Sept. 19, 2023.

#### **Enrollment & Eligibility Questions**

#### How many times can this benefit be redeemed?

This benefit can be redeemed only one time per eligible Visa Signature card number.

#### What are the Visa eligibility requirements to redeem the Skillshare benefit for Visa cardholders?

The Skillshare offer may only be redeemed by Visa Signature cardholders that have not previously been Skillshare members or participated in any other free trial of Skillshare. Please consult with Visa or your bank issuer for more details around your credit card eligibility.

#### Where is this benefit valid?

This benefit is only valid for Visa Signature consumer cards issued in the United States at this time.

# How can I enroll in this benefit?

To enroll in the benefit, you can visit <a href="https://skl.sh/visa">https://skl.sh/visa</a>, input your eligible Visa Signature consumer card number to confirm your eligibility, and complete the checkout process. If you sign up for a Skillshare account or free trial on any other page, you will not be able to redeem this benefit.

#### How will my Visa card number be used?

Your Visa card number will be used by Visa to verify your eligibility for the benefit. Be sure to use the same Visa card number to verify your eligibility that you will be using to activate your free trial at checkout. If you do not use the same card number, you will not be enrolled in the benefit. You must also use the same card number as your continued payment method on file in your Skillshare account. If you change your Visa card on file to a different card, your benefit may change.

#### Why am I getting an error message when I'm trying to redeem the benefit?

You may not meet the eligibility requirements to redeem the benefit. If you believe that you do meet the requirements, please reach out to our support team at <a href="mailto:visa.benefit@skillshare.com">visa.benefit@skillshare.com</a> so we can look into the error for you.

#### **Billing Questions**

# How do I cancel my Skillshare Membership?

You can cancel your Skillshare Membership by following the steps outlined here. If you cancel prior to the end of your free trial period, you will not be billed following your trial end date. If you cancel following the end of your free trial and while your annual membership is active, you will continue to receive access until your next annual billing period.

You can cancel at any time but all amounts paid are non-refundable, unless you contact Skillshare within seven (7) days following the billing date, as directed <a href="here">here</a>. Please review the cancellation policy in the <a href="Terms of Service">Terms of Service</a> for complete details.

# If I cancel my Skillshare Membership or free trial, will my benefits end immediately?

Your access to the benefit will not be cut off immediately. If you're looking to cancel your Skillshare Membership during your trial period, you will retain full access to Skillshare until the end of your trial period. If you cancel during your annual membership period prior to your renewal date, you will retain full access to Skillshare until your next billing date.

# Where can I find the end date for my free trial?

You can find your free trial end date by logging into your account and navigating to <a href="https://www.skillshare.com/settings/payments">https://www.skillshare.com/settings/payments</a>. You also can find your trial end date in the confirmation email that was sent from hello@skillshare.com when you redeemed the benefit.

#### Where can I find my next billing date?

You can find your next billing date by logging into your account and navigating to <a href="https://www.skillshare.com/settings/payments">https://www.skillshare.com/settings/payments</a>. You also can find your next charge date in one of the confirmation emails that were sent from <a href="hello@skillshare.com">hello@skillshare.com</a> when you redeemed the benefit or made your first payment.

#### Can I use a different credit card to pay for my Skillshare Membership once my free trial is over?

You must use the Visa Signature consumer credit card used for eligibility verification as your continued payment method on file in your Skillshare account. If you change your Visa card on file to a different card, your benefit may change.

# My Visa card was lost/stolen and I just received a new card from my bank; what should I do?

You may continue using your Skillshare benefit by replacing your old Visa card information on file with the new Visa Signature consumer credit card you received from your bank.

#### My Visa card expired and I just received a new card from my bank; what should I do?

You may continue using your Skillshare benefit by replacing your old card information on file with the new Visa Signature consumer credit card you received from your bank.

# **Terms & Conditions Questions**

# What are the Skillshare Membership Terms and Conditions?

Terms of Service for Skillshare can be found here.

Terms of Service for the Skillshare Visa Signature offer can be found here.

#### What is the Skillshare Privacy Policy?

The Skillshare Privacy Policy can be found <u>here</u>.

# **Support Questions**

# How can I get help with my Skillshare account as a Visa cardholder?

If you're a Visa Signature cardholder and are looking for support, please reach out to our team at <a href="mailto:evisa.benefit@skillshare.com">evisa.benefit@skillshare.com</a>.