

Roadside Dispatch[®]

For TruMark Financial Business Cash Back Visa[®] cardholders

As a Visa cardholder, you have access to Roadside Dispatch[®], a pay-per-use roadside assistance program.

Simply call 1-800-847-2869, 24-hours a day/7 days a week and Roadside Dispatch[®] will ask you where you are, what the problem is, and will remain on the phone while arranging a dispatch to a reliable tow operator or locksmith – you pay a set rate per service call. No membership required and you don't need to pre-enroll. No annual dues. No limit on usage.

For a set price per service call, the program provides:

- Standard towing — up to 5 miles included¹
- Tire changing — must have good, inflated spare tire
- Jump starting
- Lockout service (no key replacement)
- Fuel delivery — up to 5 gallons (plus the cost of fuel)
- Standard winching

¹Any vehicle with wheels is covered under the program as long as it can be classified as 'Light Duty'. 'Light Duty' vehicles are vehicles that weigh 10,000 lbs. or less. Vehicles weighing more than 10,000 lbs. are considered 'Medium Duty' or 'Heavy Duty' and are NOT covered under this program.

Not only will you not have to search for the name of a local tow operator, you may even save money because rates are pre-negotiated. All fees are conveniently billed to your Visa account.

Please keep in mind that you will want to read the full [Terms and Conditions](#) for further details including restrictions, limitations, and exclusions or check with your card issuer for a copy of your [Guide to Benefits](#).

Below you will find answers to some of the most commonly asked questions about the benefit

Q: Who are the service providers and what do they provide?

A: Service providers are independent contractors that provide emergency roadside assistance and towing services. All contractors are solely liable for their services.

Q: What other fees or limitation should I keep in mind?

A: If a secondary unit being towed behind is not included, it can be accommodated for an additional fee.

Standard Winching applies within 100 feet of paved or county maintained road only. Additional fees may apply for winching services under certain circumstances.

You are responsible for any roadside assistance or towing charges incurred by facilities responding to your request even if you are not with your vehicle or your vehicle is gone upon their arrival.