

Travel and Emergency Assistance Services

for TruMark Financial Business Visa® cardholders

Add Peace of Mind to your Itinerary

Call anytime for Travel or Emergency Assistance, available for covered Visa cardholders from anywhere in the world.

When you are traveling or working anywhere in the world, your covered Visa Card gets you access to a multilingual call center—24-hours a day, 365 days a year—to help get the assistance you need. As a covered Visa cardholder, you, your immediate family members, and business associates who are traveling with them can call a dedicated toll-free number in the United States, or call collect when traveling abroad. Keep in mind this program provides assistance only. Cardholders are responsible for the cost of any services received.

The following services are offered:

- **Pre-Trip Assistance** provides information about health precautions, weather reports, currency exchange rates, visas, and immunizations.
- **Medical Referral Assistance** provides medical referral, monitoring, and follow-up.
- **Emergency Transportation Assistance** arranges for transportation under medical supervision.
- **Emergency Message Service** can relay emergency messages for travelers and is available 24-hours a day.
- **Prescription Assistance and Valuable Document Delivery Arrangements** can accommodate unexpected prescription needs or transport critical documents (e.g. passport or travel visa), which may have been left at home or elsewhere.
- **Legal Referral Assistance** can arrange contact with English-speaking attorneys, U.S. embassies and consulates, and bail-bond assistance.
- **Emergency Ticket Replacement** arranges for the replacement and delivery of new tickets, and assists with ticket reimbursement procedures.
- **Lost Luggage Locator Service** can help you through the common carrier's claim procedures or can arrange shipment of replacement items if an airline or common carrier loses your checked luggage
- **Emergency Translation Service** provides telephone assistance in all major languages and helps find local interpreters, if available.

Easy Access

Call 1-800-992-6029 (Outside the U.S. call 1-804-673-1675) to get your questions answered. This benefit is provided on a best-effort basis, and may not be available due to problems of time, distance, or location.

Please keep in mind that you will want to read the Travel and Emergency Assistance Services full [Terms and Conditions](#) for further details including restrictions, limitations, and exclusions or check with your card issuer for a copy of your [Guide to Benefits](#).