TruMark Financial’s Loan Payment Service

Pay your TruMark Financial loan online via one-time payment or set-up a recurring payment. Here’s how:

1. Enter your 14-digit account number. The account number will be your TruMark Financial account number and loan ID preceded by as many zeros as needed to make the account number 10 digits and your loan ID preceded by as many zeros as needed to make the loan ID 4 digits.

   For example:

   a. If your account number is 1234567 and your loan ID is 01 your enrollment number would be 00012345670001

   0001234567 0001

   10-digit account number with leading zeros
   4-digit number with leading zeros

2. Enter the last four digits of the primary member’s Social Security number

3. Click “Continue”
4. Select how you would like to pay from the “Select Funding Account” drop down menu.
a. If “New Checking/Savings account” is selected, the following payment information will be needed:

Please enter your payment information

Name on Account: Doe, John
Account Number: xxxxxxx7
Amount Due: $502.00
Payment Date: 09/23/2015
Amount to be Paid: $502.00 (Minimum Payment)
Loan Description: PLATINUM REWARDS VISA
Name on Bank Account: John Doe
Routing Number (ABA): 123456789
Bank Account Number (DDA): 1234567
State: New Jersey
Zip: 00000
Account Type: Personal Checking

Choose One: Personal Checking

Routing Number (ABA): 123456789
Account Number (DDA): 1001

123456789 1234567 1001
b. If “New Debit Card” is selected, the following payment information will be needed:

Name on Account: Doe, John
Account Number: xxxxx7
Amount Due: $502.00
Payment Date: 09/23/2015
Amount to be Paid: $502.00
Loan Description: PLATINUM REWARDS VISA
Card Type: MasterCard
Card Number: 12345678912
Card Security Value: 000
Card Expiration Date: 09/2020
Card's Billing Zip Code: 00000
State: New Jersey
c. If “New ATM Card” is selected, the following payment information will be needed:

5. Click “Continue”
6. Review your payment information and click the box to accept the Terms and Conditions
7. Click “Submit”
8. Set up your account to easily make payments in the future
   a. Enter your email address
   b. Enter a User Name and Password. Your User Name and Password will be used to log in next time.
   c. Click “Create My Account”

Pay Your Bill Now

Receive an email confirmation and set up your account
Enter your email address and receive an email confirmation of this payment. Then enter a user name and password to log in next time. Your user name and password will be your log in information.

Email Address
User Name
Password
Re-type Password
Customer Name

Create My Account  Confirmation Only  Exit
9. Enter your information
10. Click the box to accept the Terms and Conditions
11. Click “Submit”