## **FACTS**

# WHAT DOES TRUMARK FINANCIAL® CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?

#### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

#### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and checking account information
- Account balances and payment history
- Credit history and credit scores

When you are *no longer* our member, we continue to share your information as described in this notice.

#### How?

All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information, the reasons TruMark Financial chooses to share, and whether you can limit this sharing.

Reasons we can share your personal information	Does TruMark Financial share?	Can you limit this sharing?
For our everyday business purposes — such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes — to offer our products and services to you	No	We don't share
For joint marketing with other financial companies	Yes	Yes
For our affiliates' everyday business purposes — information about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposes — information about your creditworthiness	No	We don't share
For our affiliates to market to you	No	We don't share
For nonaffiliates to market to you	Yes	Yes

# To limit our sharing

- Call 1-877-TRUMARK
- Visit trumarkonline.org/limitsharing
- Mail the form below

**Please note:** If you are a *new member*, we can begin sharing your information 30 days from the date we sent this notice. When you are *no longer* our member, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.

#### **Questions?**

Call 1-877-TRUMARK

### Mail-in Form

If you have a joint account, your choice(s) will apply to everyone on your account unless you mark below

☐ Apply my choices only to me

Please check the below box to limit what we share:

- Do not share my personal information with non-affiliates to market their products and services to me
- Do not share my personal information with other financial companies to market their products and services to me

Name	Mail to:
Address	TruMark Financial Credit Union
	Attn: Member Service Center
City, State,	335 Commerce Drive
Zip	P.O. Box 8127
Member #	Fort Washington, PA 19034

What we do			
How does TruMark Financial protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.		
	TruMark Financial maintains security standards, procedures, and policies to prevent unauthorized access to member information. We continually update, test, and improve our security architecture to safeguard member information.		
How does TruMark Financial collect my personal information?	We collect your personal information, for example, when you  Open an account Deposit money Show driver's license Use your credit or debit card Seek financial advice  We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.		
Why can't I limit all sharing?	<ul> <li>Federal law gives you the right to limit only</li> <li>Sharing for affiliates' everyday business purposes—information about your creditworthiness</li> <li>Affiliates from using your information to market to you</li> <li>Sharing for non-affiliates to market to you</li> <li>State laws and individual companies may give you additional rights to limit sharing.</li> </ul>		
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account unless you tell us otherwise.		
Definitions			
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies.  TruMark Financial does not share with our affiliates		
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.  Non-affiliates we share with can include CUNA Mutual Group and LPL Financial		
Joint marketing	A formal agreement between non-affiliated financial companies that together market financial products or services to you.  Our joint marketing partners include CUNA Mutual Group and LPL Financial		