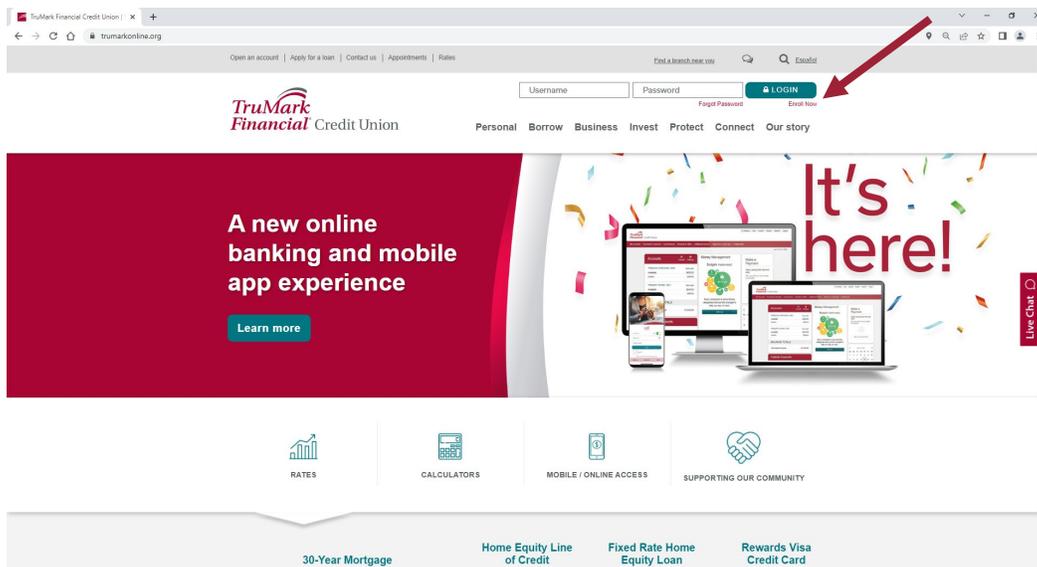


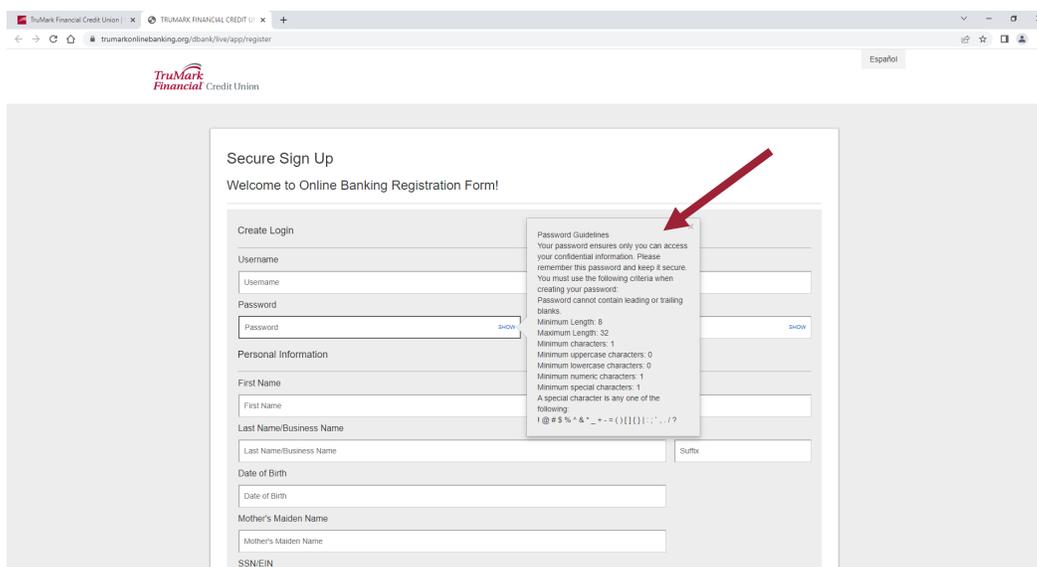
How to enroll in TruMark Financial's online banking

Check account balances, pay bills, transfer money, reorder checks, set up account alerts, and more. Here's how:

- 1) Visit www.trumarkonline.org
- 2) Click on **"Enroll Now"** below the teal **"Login"** button in the top right corner of the screen



- 3) Create a user name and password. When you click on the **"password"** field, a box will pop up with the secure password requirement.



- 4) Fill in all of the **"Personal information"** fields using the account holder's information, read and accept the **"Terms and Conditions"** for online and mobile banking services, then click the **"Complete Sign up"** button.

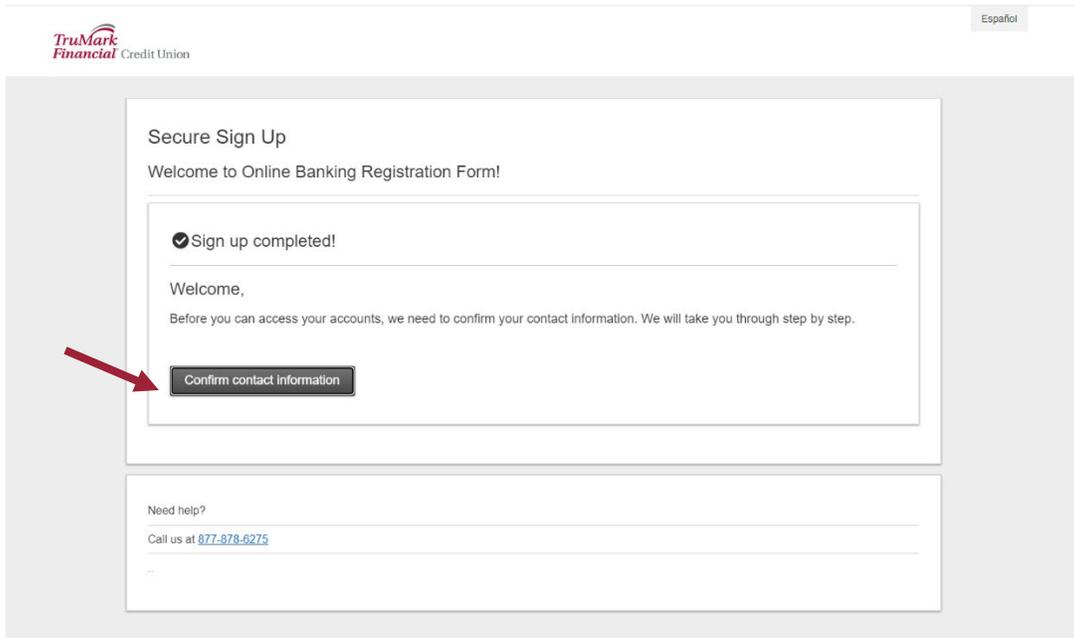
The image displays two screenshots of the TruMark Financial Credit Union online banking registration process. The top screenshot shows the "Secure Sign Up" page with the following sections:

- Create Login:** Fields for Username, Password, and Retype Password.
- Personal Information:** Fields for First Name, MI, Last Name/Business Name, Suffix, Date of Birth, Mother's Maiden Name, and SSN/EIN.

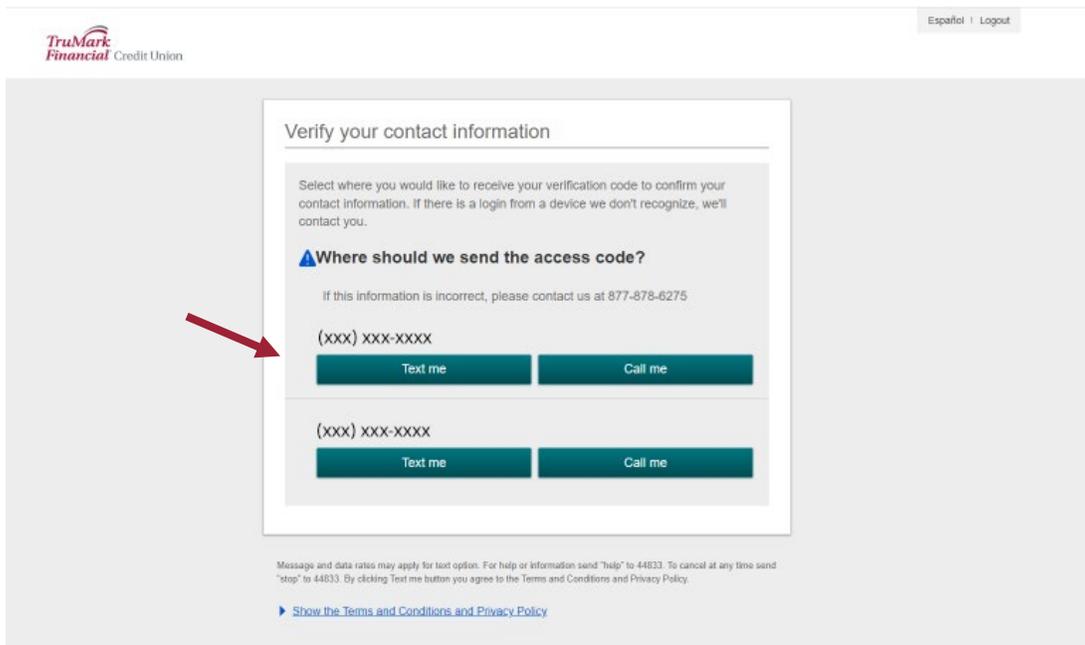
The bottom screenshot shows the continuation of the registration form with the following sections:

- SSN/EIN:** Field for SSN/EIN.
- Member Number/Online ID:** Field for Member Number/Online ID.
- Contact Information:** Fields for Street Address, Country, State, City, Zip Code, and Email.
- Terms and Conditions:** A checkbox labeled "I have read and accepted the [Terms & Conditions](#) of service." A red arrow points to this checkbox.
- Complete Sign up:** A button at the bottom of the form.

- 5) Next, click the "Confirm contact information" and follow the prompts.



- 6) Select how you would like to receive a secure access code by clicking either the "Text me" or "Call me" button. Note: If you have more than one phone number listed on your account, please make sure select the correct phone number.



- 7) Enter the secure access code and select either **“Yes, register my private device”** or **“No, this is a public device”** depending on the device you are using to access your account.

TruMark
Financial Credit Union

Español | Logout

Verify your contact information

☎ Within a minute, you'll receive a verification code at
(xxx) xxx-xxxx

Enter access code

123456

▶ [Didn't get the access code?](#)

ℹ Save time by registering this device.
If this is your personal device, register it now. We won't need to contact you the next time you log in.

Yes, register my private device No, this is a public device

Once completed, you will be logged into your account.

Use the same login information to login via TruMark Financial's mobile app.

Should you have questions, please call 1-877-TRUMARK.