

# How to enroll in TruMark Financial's online banking

Check account balances, pay bills, transfer money, reorder checks, set up account alerts, and more. Here's how:

- 1) Visit [www.trumarkonline.org/OB](http://www.trumarkonline.org/OB)
- 2) Scroll down the page and click on the "Enroll Now" button
- 3) After accepting the "Online and Mobile Service Agreement", you will be taken to the enrollment form and asked to enter the following information:

**First Name**

**Last Name**

**Social Security Number** - enter the primary accountholder's Social Security Number

**Birth Date** – enter primary accountholder's date of birth

**Account Number** – this is your new TruMark Financial account number

**Email Address** – enter a valid email address

**Home Phone**

The above will be validated against the system and you will now be able to set up your Username and Password for online/mobile banking.

**Registration** ?

Congratulations. You have successfully validated your information. You can now create an Internet Banking account.

Please enter your User ID and Password that you would like to use to sign into your account. The User ID you enter will be checked to make sure it is unique. If one already exists, you will be asked to enter another User ID.

Please enter a password. Passwords must contain at least three of the following four items: lowercase letters (a-z), uppercase letters (A-Z), digits (0-9), symbols `~!@#\$%^&\*()\_+={}|:;?.,/' and must be between 8 and 32 characters. Passwords are case sensitive.

After you have confirmed your password, click the **Register** button.

User ID

Password

Confirm Password

**Register** **Cancel Registration**

Accept the Privacy Policy and you will then be prompted to set-up security questions.

**Security Question** -Select which questions you would like to use and corresponding answers. These will be used for multi-factor authentication during logins as well as when you forget your Passcode and need to have it reset.

SELECT YOUR SECURITY QUESTIONS AND ENTER YOUR SECRET ANSWERS

PLEASE NOTE: For your convenience, we offer the option to set up your security questions later. However, you will be required to go through this process to complete your account setup.

Please select your security questions below and provide answers to each. Enter your answers carefully as you will need to supply exactly the same answers each time you log in. Please make sure to share your questions and answers with them as well.

What makes a good answer?

What was your high school mascot?

With which company did you hold your first job?

What is the name of the college your spouse attended?

Once completed, you will be logged into your account.

Use the same login information to login via TruMark Financial's mobile app.

Should you have questions, please call 1-877-TRUMARK.